

Mental Health Resources

Crisis/Emergency Support – Senior Care Solutions is a free education, resource, and placement referral agency, but we are not equipped to handle crisis or emergency situations. For medical or psychiatric emergencies, call 9-1-1. Or call one of the organizations or hotlines listed below for guidance about your situation.

- For a medical or psychiatric emergency, call 9-1-1.
- National Suicide Prevention Lifeline: 1-800-273-TALK (8255) or online chat at https://suicidepreventionlifeline.org/chat/
- Crisis Text Line: text HOME to 741741, or see https://www.crisistextline.org/
- The Friendship Line: (age 60+ northern CA) 24-hour hotline for confidential support and reassurance for those who may be lonely, isolated, grieving, depressed, anxious, and/or thinking about death or suicide. Caregivers and family members may call this line also. 1-800-971-0016 or 888-670-1360
- Sacramento County Mental Health Services Crisis Line: 916-732-3637
- Veterans' Suicide Prevention Hotline: 1-800-273-8255 ext. 1
- Veterans' Crisis Line: (for vets and their loved ones and caregivers) Dial 988 then press 1, or text 838255 or chat online: https://www.veteranscrisiline.net/chat responders are trained in crisis intervention and military culture

Non-emergency services and organizations

- To report Elder Abuse or suspected Elder Abuse: 24-hour confidential and anonymous hotline for Adult Protective Services; anyone can report suspected abuse or neglect, even if you're not sure it's happening but you see signs; this includes physical, sexual, mental, financial abuse or neglect of personal care or possible abandonment
 - 916-874-9377 for Sacramento County
 - o **530-642-4800** for El Dorado County
 - o 916-787-8860 for Placer County
- Senior Link: (age 55+ Sacramento County) A FREE prevention and early intervention program
 for those experiencing isolation and/or early signs of depression or anxiety; culturally diverse staff
 works with participants to improve health and wellness, collaborate with health care providers,
 increase opportunities for socialization, and provide transportation. M-Sat., 8am-5pm 916-3697872 http://www.elhogarinc.org/seniorlink/
- **Senior Peer Counseling: (age 55+)** A free and confidential Senior Peer Counseling Program for residents and caregivers.
 - Sacramento County CalVoices: 916-855-5444 https://www.calvoices.org/programs-and-services
 - o Placer County: 530-883-8466 https://www.placer.ca.gov/2519/Senior-Peer-Counseling-Program
 - El Dorado County: 530-621-6304
 https://www.edcgov.us/Government/HumanServices/senior%20services/pages/senior_pe-er_counseling.aspx



- Eskaton Telephone Reassurance Program: Free service which helps seniors make social connections by phone and provides safety and wellness checks and access to community resources. 916-334-1072 or 866-375-2866 or see https://www.eskaton.org/post/eskaton-telephone-reassurance-program
- AARP Friendly Voice: call center staffed by volunteers, providing friendly conversation for those
 who are isolated or lonely. 1-888-281-0145 or see https://connect2affect.org
- Turning Point Community Programs: offers resources that provide hope, respect, and support on the path to recovery and mental health. Warmline: 916-366-4668 or see https://www.tpcp.org/
- Institute on Aging Online Grief Support Groups: 415-750-4111 or see
 https://www.ioaging.org/services/psychological-services/center-for-elderly-suicide-prevention/grief-services